

**Thank You**

**Taxpayer**

**You Are The Nation's Hero**



### 1. INFORMATION RECEIVED VIA EMAIL FROM IRBM

The e-mail blast activity is a method used by IRBM to swiftly deliver tax information to all taxpayers, according to the categories that have been set.

Emails sent using the address [noreply\\_contactcentre@hasil.gov.my](mailto:noreply_contactcentre@hasil.gov.my) may also contain information involving tax collection activities such as the :

- Salary Deduction Instruction Notice (CP38)
- Tax Instalments Payment Notice for individuals other than employment (CP500)
- Company Tax Instalments Payment Notice (CP204)
- Notification on Outstanding Tax Balance

You can check your current income tax status via e-Lejar in MyTax at <https://mytax.hasil.gov.my/>.

### 2. STOPPAGE ORDER

The Stoppage Order will be imposed on individuals or company directors who have arrears in their income tax, real property gains tax (RPGT) or company tax.

The revocation or the temporary release of the stoppage

order will only be granted, if the following steps are taken :

#### Revoking the Stoppage Order

The taxpayer must pay the tax arrears in FULL, based on the amount stated in the certificate issued.

#### Temporary Release

Ensure that the minimum payment of 50% of the tax arrears, as stated in the certificate, has been made;

The taxpayer or a representative shall contact the IRBM branch office that handles the taxpayer's file, at least 7 days before travelling abroad;

Submit an application letter with details on the place of destination, the purpose and the duration of the visit.

Once the necessary steps are taken, a temporary release letter will be issued to the taxpayer informing the period in which the taxpayer is allowed to travel overseas.

Taxpayers are advised to check the status of the stoppage order before going abroad at <http://sspi.imi.gov.my/sspi/>.

Please contact the Hasil Recovery Call Centre (HRCC) at 03 - 8751 1000 or contact the IRBM branch office that handles your tax file for further enquiries.

### 3. TAX-EXEMPTED COMPENSATION AND GRATUITY

The difference between compensation and gratuity needs to be understood well by the taxpayers, as there are situations where these two incomes, can either be fully or partially tax-exempted as follows :

	FULL EXEMPTION	PARTIAL EXEMPTION
<b>COMPENSATION</b> <b>Public Ruling No.1/2012:</b> <a href="http://www.hasil.gov.my/pdf/pdfam/PR1_2012.pdf">http://www.hasil.gov.my/pdf/pdfam/PR1_2012.pdf</a>	Compensation made for the loss of employment <b>due to ill-health</b>	Eligible for exemption of <b>RM10,000 for each completed year of service</b> with the same employer or companies within the same group for compensation paid <b>OTHER</b> than loss of employment <b>due to ill-health</b> .  <b>For Year of Assessment 2020 and 2021</b> Tax exemption limit is increased to <b>RM20,000 for each completed year of service</b> with the same employer or companies within the same group for the compensation paid <b>OTHER</b> than loss of employment <b>due to ill-health</b> . (Worksheet HK-2.7)
<b>GRATUITY</b> <b>Public Ruling No.9/2016:</b> <a href="http://www.hasil.gov.my/pdf/pdfam/PR_09_2016.pdf">http://www.hasil.gov.my/pdf/pdfam/PR_09_2016.pdf</a>	Gratuity paid due to : <ul style="list-style-type: none"> <li>• Compulsory retirement in service</li> <li>• Early retirement <b>due to ill-health</b></li> <li>• Paid out of public funds</li> <li>• Paid to a contract officer</li> <li>• Death</li> </ul> Note : Subject to IRBM's approval.	For gratuity paid : <ul style="list-style-type: none"> <li>• On retirement from an employment; or</li> <li>• Upon termination of a contract of employment</li> </ul> <b>OTHER</b> than gratuity qualified under FULL EXEMPTION, is eligible for exemption of <b>RM1,000 for each completed year of service</b> . (Worksheet HK-2.2)  Note : Subject to IRBM's approval.

These worksheets can be obtained from the IRBM Official Portal, [www.hasil.gov.my](http://www.hasil.gov.my) > Forms > Download > Individual.

#### 4. WHERE DOES YOUR TAX MONEY GO ?

The government uses the collected taxes to provide aids and facilities to the people, through various recovery plans such as the :

- National Economic Plans and Packages : PRIHATIN, PERMAI, PENJANA, National Recovery Plan (PPN) ;
- Government Special Aids : Bantuan Prihatin Rakyat (BPR) / Bantuan Prihatin Nasional (BPN) / Geran Khas Prihatin (GKP) / Bantuan Khas Covid-19 (BKC); and
- Government Special Programmes: National COVID-19 Immunisation Programme (PICK)

For example, the implementation of the PEMULIH aid package under PPN, focuses on three (3) main points:

- Continuing the Prihatin Rakyat Agenda
- Supporting Business Continuity
- Increasing the Vaccination Rate

Each year, more than 43% of income tax collection is contributed to administer, manage and develop the country, including financing management expenses for the following sectors :



Thank you very much to those who pay their taxes and carry out their responsibilities as taxpayers, for the well-being of the country and future generations. You Are The Nation's HERO !