



FRET NOT, WE ARE HERE TO HELP

ANY FEEDBACK AND ENQUIRIES ON QUESTIONS RELATED TO TAXATION OR HASIL SERVICES, PLEASE SEND TO :

A. CUSTOMER FEEDBACK FORM : <https://maklumbalaspelanggan.hasil.gov.my/Public/>

B. CALL CENTRE :

1. HASIL CARE LINE - GENERAL SERVICES: 03-8911 1000 / 603-8911 1100 (OVERSEAS)

QUICK REFERENCE :

- SALARY GROUP (NO BUSINESS INCOME) : 03-8911 1200
- BUSINESS GROUP (SELF EMPLOYED / PARTNERSHIP) : 03-8911 1300
- e-FILING : 03-8911 1400
- BANTUAN KHAS KERAJAAN / SUMBANGAN TUNAI RAHMAH HOTLINE: 1800-88-2747

2. HASIL RECOVERY CALL CENTRE

- TAX PAYMENT SERVICES & STOPPAGE ORDER: 03-8751 1000

C. HASIL LIVE CHAT

D. e-JANJI TEMU HASIL : <https://ejanjitemu.hasil.gov.my/>

1. e-APPLICATION FOR AMENDED BE

Amendment on over-declared of income or under-claimed of tax reliefs can be done via e-Application for Amended BE. Amendment is subject to the following conditions :

- 1. Submission via e-Filing (e-BE),*
- 2. Submission is within stipulated period (not late submission),*
- 3. e-Application for amended BE (for that particular YA) is a one time submission.*
- 4. Supporting document must be uploaded as per format required in the column provided.*

e-Application for Amended BE can be access via MyTax at <https://mytax.hasil.gov.my/> e-Filing from April 1st 2023.

2. HASiL e-BOOK AT A GLANCE

HASiL e-Book At A Glance is a compilation of information and frequently asked tax questions by tax payers. For a better browsing, the content is displayed according to taxpayers' categories.

This e-Book is available online via MyTax ; <https://mytax.hasil.gov.my>

3. EDUZONE - YOUR TAX EDUCATION GATEWAY

Eduzone is a platform for tax awareness and education programs. It also contains publicity materials used in HASiL's mass media and social media.

Log on to HASiL's official Portal www.hasil.gov.my > Eduzone

4. TAX REFUND OR TAX ARREARS ?

Congratulations to our unsung heroes for submitting Return Forms for the Year of Assessment 2022. According to HASiL's client charter, any excess of tax payment will be refunded as follows :

- 1. e-Filing submission: 30 working days from e-BE submission; or*
- 2. Manual submission: 90 working days from Return Form submission.*

On the other hand, if there is tax payable, it is due on or before the deadline of Return Form submission :

- 1. e-Filing Submission – 15th May 2023*
- 2. Manual Submission- 30th April 2023*

Payment mode is via Mytax <https://mytax.hasil.gov.my> > ByrHASiL

Instalment payment upon application is available using the following methods :

- 1. Self- Instalment Application whereby taxpayer submit his instalment schedule with supporting document ; or*
- 2. CP38 deduction for taxpayers with employment income.*

SCAMMER ALERT:

NO BANK ACCOUNT NUMBERS WILL BE PROVIDED BY HASIL VIA PHONE CALL/ EMAIL / LETTER. PLEASE LOG ON TO BYRHASIL FOR TAX PAYMENT PURPOSES.

BE CAREFUL AND DON'T BE FOOLED.